



...so that no person goes hungry.

Emergency Food Network (EFN) Privacy Policy & Terms of Use

Emergency Food Network (EFN) values trust. Protecting privacy and handling information with care is central to how we serve our community. In alignment with our mission—to provide Pierce County with a consistent, diverse, and nutritious food supply so that no person goes hungry—we are committed to transparency, respect, and responsible stewardship of your information.

1. Our Commitment to Privacy

EFN is committed to protecting the confidentiality and security of personal information. We do not sell, rent, or trade personal information to other organizations or individuals.

We collect and use information only as necessary to:

- Deliver services and respond to inquiries
- Process donations and provide receipts
- Coordinate volunteers and partnerships
- Improve our website and outreach efforts
- Meet legal and regulatory requirements

Access to personal information is limited to staff, select volunteers, and authorized partners who need it to carry out EFN's work.

2. Information We Collect

Information You Provide

When interacting with EFN (e.g., making a donation, signing up to volunteer, or contacting us), we may collect:

- Name, organization, and contact information (email, phone, address)
- Donation and payment details (processed securely through third-party providers)
- Volunteer or employment-related information
- Any information you choose to share with us

Automatically Collected Information

When visiting our website, we may collect:

- IP address and browser type
- Pages visited and time spent on the site
- General usage data to improve user experience





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3. How We Use Information

EFN uses personal information to:

- Process and acknowledge donations
- Communicate about programs, events, and opportunities
- Respond to inquiries and provide support
- Coordinate volunteer engagement
- Maintain the safety, integrity, and security of our systems
- Comply with legal obligations

EFN may make contact to extend a thank you for support or to share updates, and an individual can opt out at any time.

4. Donation and Payment Security

EFN uses trusted third-party payment processors to handle online donations. These providers use secure encryption technologies (such as SSL) to protect financial information. We only share the information necessary to complete the transaction and maintain accurate records. For more information, please see the [Donor Privacy Policy](#).

5. Your Choices and Rights

Individuals have the right to:

- Opt out of communication at any time
- Request updates or corrections to personal information
- Request removal from mailing lists

To make updates or requests, please contact us at: info@efoodnet.org or call 253-584-1040.

6. Employee and Volunteer Records

EFN maintains confidential personnel and volunteer records that are job-related and necessary for operations.

- Records may include employment history, training, performance, and compensation information
- Sensitive information (such as medical records) is stored separately and securely, in accordance with applicable laws
- Access is limited to authorized personnel with a legitimate business need

Employees may request to review their records at a mutually convenient time. EFN retains personnel records in accordance with legal requirements.





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7. Information Sharing and Disclosure

EFN limits the sharing of personal information. We may disclose information:

- When required by law, court order, or government request
- To protect the safety, rights, or property of EFN, our community, or others
- With authorized service providers who assist in our operations (under confidentiality obligations)

For employment verification, unless additional information is authorized in writing, EFN generally provides only:

- Job title
- Dates of employment

8. Data Security

We take reasonable and appropriate measures to protect information. However, no system can be guaranteed 100% secure. By using our website, an individual acknowledges that there are inherent risks in transmitting information online.

9. External Links

Our website may include links to third-party websites. EFN is not responsible for the privacy practices, content, or security of those sites.

10. Terms of Use

By using EFN's website, individuals agree to:

- Use the site in compliance with applicable laws
- Respect all content, which is protected by copyright and trademark laws
- Not reproduce or distribute materials without permission

All content is provided "as is" without warranties of any kind.

11. Changes to This Policy

EFN may update this Privacy Policy as needed. Updates will be posted on this page with a revised effective date.





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12. Our Values in Practice

Our approach to privacy reflects our core values:

- **Teamwork & Community Building:** We protect information to maintain trust with those we serve and partner with
- **Family & Service:** We treat personal information with care, respect, and responsibility
- **Learning & Teaching:** We continuously improve our practices to better serve our community
- **Justice & Equity:** We are committed to fair and respectful treatment of all individuals and their data
- **Rooting for the Underdog:** We prioritize protecting the dignity and privacy of vulnerable populations

13. Contact Us

If there are questions about this policy or how individual's information is used, please contact:

Emergency Food Network

3318 92nd Street South, Lakewood, WA 98499

info@efoodnet.org

253-584-1040

